



## **DISCOVERY Training Boot Camp**

### Performance Goals and Intended Results

#### **Performance Goals**

- To increase the skills and knowledge base of front-line floor staff with regard to informal, inquiry-based learning techniques
- To expand managerial-level understanding of effective techniques and strategies for training and evaluating front-line floor staff
- To enhance the educational experience for children, families, students and teachers visiting the Museum and provide a multi-layered experience built into exhibits and programs
- To build a professional network of peers through Museum site visits

#### **Intended Results**

- To develop tangible components of a sustainable training program for current and future staff
- To collaborate with recognized professionals in the field to provide training and guidance on the customization of a training curriculum
- To assess the impact of the training program on the visitor experience by working with an external evaluator